

Testimonials



www.aps.k12.co.us



Aurora Public Schools

Transportation
160 N. Airport Boulevard
Aurora, Colorado 80011

Telephone: 303-326-1986
FAX: 303-326-1977

June 2, 2005

Instrument Sales and Service Inc.
4990 Nome Street
Suite C
Denver, Co. 80239

Attn: Kurt Van Portfliet

Dear Kurt,

I want to take this opportunity to express my appreciation to you and ISS for all your support with the installation of the Webasco Pre-heaters that we are using on our 140 school bus fleet here at Aurora Public Schools. The customer service that you have shown us in the past year has been outstanding. The product support and installations have been nothing but professional. The only concern we had was with the timers on the buses and you had indicated that there was a slight problem with some of the units. When we discovered that we had similar problems, you were quick to arrange a time to come and repair the problems with a minimum of disruption to our operation.

Because of your good service and your quality products, we are looking at purchasing student-monitoring alarms (better known as a child checkmate safety system) so that no child will be left on a school bus after the route is completed.

In closing we want you to know that we truly appreciate you and ISS for your past performance and customer support and we look forward to working with you in the future. Thank you.

Sincerely,

Scott French, Director
Aurora Public Schools Transportation



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Testimonials



Building Bright Futures

Transportation Department
809 Quail Street, Building #9
Lakewood, Colorado 80215
phone: 303-982-2286
fax: 303-982-2284

June 1, 2005

Dear Scholastic Fleet Professional:

When asked by Instrument sales and Service to provide them a letter of reference, I was more than happy to do so. My experience with the installation and fleet management team at ISS has always been very professional.

We recently received funding through the EPA and CMAQ programs to retrofit our buses with Diesel Oxidation Catalysts, Closed Crankcase Filtration Systems and Engine Pre Heaters. Instrument Sales and Service was awarded the contract by the Regional Air Quality Council to be the sole product and installation provider for the 16 School Districts in the Colorado Front Range.

ISS accommodated our fleet timely and efficiently. They worked with us to complete installations during winter and spring breaks causing minimal disruption to our fleet operations. They are also very quick to respond to our requests and work to provide a unique solution to our specific needs.

I would recommend ISS to any School Bus Fleet without reservation. Their attitude and work ethics are greatly appreciated.

Sincerely,

Greg Rees
Fleet manager
Jefferson County School District
Lakewood, CO



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John W. Hickenlooper
Mayor

CITY AND COUNTY OF DENVER

DEPARTMENT OF PUBLIC WORKS

FLEET MAINTENANCE DIVISION
5440 ROSLYN STREET, BUILDING C
DENVER, COLORADO 80216

MEMORANDUM

Dear Fleet Manager,

I am writing this letter to introduce you to the professional installation and fleet management team at Instrument Sales and Service Inc.

We recently received funding to begin retrofitting our vehicles with exhaust emission reduction equipment. Instrument Sales and Service (ISS) was selected by the Regional Air quality Council to be our product and installation provider.

ISS inspected our fleet and provided customized solutions to fit the specific equipment needs of our refuse fleet. They were willing to accommodate our need for after hour's installation and completed the job with no disruption to our operation.

I would recommend ISS to any municipal fleet. Their professionalism and willingness to go that extra mile to find the right solution for any need makes them my number one choice for installation, parts, service and technical advice.

Sincerely,

Felix Espinoza, Fleet Maintenance Superintendent
City and County of Denver
Department of Public Works



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